

SUMMARY OF QUALIFICATIONS

Experience in quantitative and qualitative data analysis • Excellent analytical and writing skills • Strong data management skills, particularly as concerns nationally-representative survey data (e.g., Panel Study on Income Dynamics, Demographic and Health Surveys (DHS)) • Extensive experience in program planning, implementation, and evaluation • Ability to work autonomously and collaboratively • International experience in community-based participatory research • Expertise in the use of mobile phone technology for health services delivery

LANGUAGES AND SKILLS

- Fluent in French. Advanced professional proficiency in Jordanian/Palestinian dialect and Modern Standard Arabic
- Advanced proficiency in STATA, SPSS, Nvivo, and Microsoft Office Suite (Excel, Word, PowerPoint, Access)
- Excellent written and verbal communication skills. Extensive experience working in multicultural environments

EDUCATION

DOCTOR OF PHILOSOPHY

Boston College School of Social Work

Expected 2023

Boston, MA

[*Doctoral research centers around the employment trajectories of American Millennials in the post-Great Recession period (2009-present) and the role of social protection policies in moderating the relationship between precarious work and mental health.*]

MASTERS OF SOCIAL WORK

Boston College School of Social Work

2020

Boston, MA

MASTERS OF PUBLIC HEALTH, MATERNAL AND CHILD HEALTH

Gillings School of Global Public Health, The University of North Carolina

2015

Chapel Hill, NC

BACHELOR OF ARTS, *Magna Cum Laude*, Political Science, French and European Studies

Duke University

2010

Durham, NC

PEER-REVIEWED PUBLICATIONS

- **Dal Santo, L.** Easton, S., Coleman, S., & Flinton, K. The role of field education in preparing social work students for trauma-informed care: A scoping review. [*Accepted—Journal of Social Work Education*]
- Easton, S., **Dal Santo, L.**, Safadi, N.S. Hokanson, K. Job stressors and solutions: perspectives of social workers in the Occupied Palestinian Territories. (2021). *Human Service Organizations: Management, Leadership, & Governance*. <https://doi.org/10.1080/23303131.2021.1971129>
- Easton, S., Safadi, N.S., **Dal Santo, L.** Predictors of Mental Health Outcomes among Public Sector Social Workers in the Occupied Palestinian Territories. *Journal of Loss and Trauma*.
- Desrosiers, A., Freeman, J., Mitra, R., Bond, L., **Dal Santo, L.**, Farrar, J., Borg, R., Jambai, M., & Betancourt, T. Alternative delivery platforms for expanding evidence-based mental health interventions for youth in Sierra Leone: A pilot study. *Vulnerable Children and Youth Studies*.
- **Dal Santo, L.**, Rastagar, S.H., Hema, S., Omar Alami, S., Pradhan, S., Theraldson, J., Dulli, L., Todd, C. (2020). Feasibility and acceptability of a video library tool to support community health worker counseling in rural Afghan districts: A cross-sectional assessment. *Conflict & Health*.
- Omar Alami, S., Dulli, L., **Dal Santo, L.**, Rastagar, S.H., Seddiqi, S., Hema, S., Burke, J., Todd, C. (2019). Getting health information to internally displaced youth in Afghanistan: can mobile phone technology bridge the gap? *Gates Open Research*, 3:1483.
- Burke, H.M., Chen, M., Buluzi, M., Fuchs, R., Wevill, S., Venkatasubramanian, L., **Dal Santo, L.**, Ngwira, B. (2019). Factors affecting continued use of subcutaneous depot medroxyprogesterone acetate (DMPA-SC) during a one-year randomized trial in Malawi. *Global Health: Science and Practice*.

- Eva, G., Nanda, G., Rademacher, K., Mackay, A., Negedu, O., Taiwo, A., **Dal Santo, L.**, Saleh, M., Palmer, L., Brett, T. (2019). Experiences with the levonorgestrel intrauterine system among clients, providers and key opinion leaders: A mixed-methods study in Nigeria. *Global Health: Science and Practice*.
- Burke, H.M., Chen, M., Buluzi, M., Fuchs, R., Wevill, S., Venkatasubramanian, L., **Dal Santo, L.**, Ngwira, B. (2018). Effect of self-administration versus provider-administered injection of subcutaneous depot medroxyprogesterone acetate on continuation rates in Malawi: a randomised controlled trial. *The Lancet Global Health*.
- Burke, H.M., **Dal Santo, L.**, Bernholc, A., Chen, M. Correlates of Rapid Repeat Pregnancy Among Adolescents in Uganda. (2018). *International Perspectives on Sexual and Reproductive Health*.
- Burke, H.M., Chen, M., Buluzai, M., Fuchs, R., Wevill, S., Venkatasubramanian, L., **Dal Santo, L.**, Ngwira, B. (2018). Women’s satisfaction, use, storage, and disposal of subcutaneous depot medroxyprogesterone acetate (DMPA-SC) during a randomized trial. *Contraception*.
- Nanda, G., **Dal Santo, L.**, Konde, J.N. (2018). Barriers to Achieving the First 90%: Gender Norms and HIV Testing among Men in the Democratic Republic of the Congo. *AIDS Care*.
- Ridgeway, K., Dulli, L.S., Murray, K.R., Silverstein, H., **Dal Santo, L.**, Olsen, P., de Mora, D.D., McCarraher, D.R. (2018). Interventions to improve antiretroviral therapy adherence among adolescents in low- and middle-income countries: A systematic review of the literature. *PLoS One*.
- Hoffman, S.R., Le, T., Lockhart, A., Sanusi, A., **Dal Santo, L.**, David, M., McKinney, D., et al. (2017). Patterns of persistent HPV infection after treatment for cervical intraepithelial neoplasia (CIN): A systematic review. *International Journal of Cancer*.
- Murray, K.R., Dulli, L.S., Ridgeway, K., **Dal Santo, L.**, Darrow de Mora, D., Olsen, P., Silverstein, H., McCarraher, D.R. (2017). Improving retention in HIV care among adolescents and adults in low- and middle-income countries: A systematic review of the literature. *PLoS One*.
- **Dal Santo, L. (P.I.)** & Whetten, K. (2012). “Explaining the Expansion of Orphanages in Battambang Province.” Duke University. Featured in Better Care Network Newsletter, December 2012 edition.

BOOK CHAPTERS

- Fusaro, V., **Dal Santo, L.**, & Schaefer, L. The end of welfare? Repurposing assistance and leaving families behind. (2021). In M. Reisch (Ed.), *Social policy and social justice*. Cognella Academic Publishing.

OTHER NON PEER-REVIEWED PUBLICATIONS

- Powers, C. & **Dal Santo, L.** (2020, July). Flawed anti-poverty programs leave the poor vulnerable to catastrophe in Middle Eastern countries. Research and commentary article published on Inequality.org. <https://inequality.org/research/poverty-middle-east-coronavirus/>
- **Dal Santo, L.** (2010, May). « Deux Langues, Deux Mondes ?—Une étude de la situation littéraire actuelle de l’écrivain maghrébin bilingue. » Senior Honors Thesis. Duke University. <http://dukespace.lib.duke.edu/dspace/handle/10161/2531>.

PRESENTATIONS

- **Dal Santo, L.** (2021, January). Predictors of mental health outcomes among public sector social workers in the Occupied Palestinian Territories. Oral presentation at the Society for Social Work Research conference (SSWR) in Washington, DC.
- **Dal Santo, L.** (2020, January). Mixed-methods evaluation of a digital tool to support skilled birth attendants during labour and delivery: effect of mLabour use on adherence to clinical protocols and provider experience of care in Tanzania. Presentation at the Society for Social Work Research conference (SSWR) in Washington, DC.
- Rastagar, S.H., Hemat, S., **Dal Santo, L.**, Alami, S.O., Seddiqi, S., Burke, J.M., & Todd, C. (2018, November). Reproductive health information for displaced youth in Afghanistan: What are the gaps and can media channels be used to address them? Poster presentation at the International Conference on Family Planning in Rwanda.

- Taiwo, A., Brett, T., Palmer, L., Saleh, M., **Dal Santo, L.**, Negedu, O., Mackay, A., Rademacher, K., Nanda, G., & Eva, G. (2018, November). Assessing provision of the levonorgestrel intrauterine system in Nigeria. Flash presentation at the International Conference on Family Planning in Rwanda.
- **Dal Santo, L.** (2015, April). Promoting Adolescent Sexual and Reproductive Health Rights in Palestine. Presentation for Duke-UNC Middle East Refugee Week.
- **Dal Santo, L.** (2015, April). Mental Health of Children and Adolescents in Palestine. Lecture presented to Duke university students enrolled in GLHLTH 363.
- **Dal Santo, L.** (2015, March). Reproductive Health: Intersections with Mental Health. Lecture presented to Duke university students enrolled in GLHLTH 363.
- **Dal Santo, L.** (2012, February). Promoting Financial Literacy Among Somali Youth through Mobile Audio Instruction: The Dab Iyo Dahab Initiative. UNESCO Webinar Presentation.

Professional Licenses

- Licensed Clinical Social Worker (LCSW) (2022)

Academic Awards and Honors

- 2021 Dorothy Book Award for best paper produced by Boston College School of Social Work doctoral student.
- Member, Delta Omega Theta Chapter, Honorary Public Health Society
- Member, Phi Beta Kappa, National Academic Honor Society
- Recipient of the Earl and Gladys Siegel Student Support Fund (2014)
- Recipient of the James Rolleston Literary Prize for best honors thesis written in a foreign language for senior honors thesis (high distinction) entitled « Deux Langues, Deux Mondes ?—Une étude de la situation littéraire actuelle de l'écrivain » (2010, May).

Service to Profession

- Editorial board member for *Journal of Loss and Trauma* (January 2020-present)

WORK EXPERIENCE

Boston College School of Social Work

Newton, MA

Graduate Research and Teaching Assistant

September 2018-Present

- Contribute to quantitative and qualitative data analysis efforts for the Research Program on Children and Adversity's (RPCA) Youth Readiness Intervention, a group mental health intervention embedded within an employment promotion program. Participate in data management activities (including data cleaning and scaling) as well as research dissemination efforts (e.g. manuscript development) (September 2020-Present).
- Teaching assistant for master's-level course on U.S. Social Welfare Systems. Responsible for course content development and delivering lectures on financing mechanisms of social welfare programs and US immigration policy (Spring 2021).
- Led qualitative data analysis and manuscript development for research study on work stressors experienced by Palestinian social workers. In addition, participated in development of manuscript related to predictors of mental health among social workers in Palestine (September 2019-May 2020).

Walker Community Counseling

Needham, MA

Clinical Intern

August 2019-May 2020

- Provided in-home and outpatient therapy services to children and families in the Walker catchment area. Leveraged cognitive behavioral therapy (CBT), narrative therapy, dialectical behavioral therapy (DBT), solution-focused therapy (SFT), and Attachment, Regulation, and Competency (ARC) framework techniques to support clients' goals.

- Conducted comprehensive assessments and treatment plans for clients in support of client goals.
- Collaborated with collaterals (e.g. school counselors and administrators, primary care physicians, DCF caseworkers, etc.) as needed to advocate on behalf of clients and their families.

Boston College Immigration Law Clinic

Newton, MA

Social Work Intern

August 2018-August 2019

- Provided case management services to law clinic clients (e.g. assistance with food pantry applications, referrals for clothing and furniture banks, locating Spanish-speaking therapists and other community resources)
- Conducted psychological assessments of clients
- Assisted legal teams with case development, particularly for clients with difficult histories of trauma, and with country conditions research (in support of asylum applications).

FHI 360

Washington, DC

Research Associate

May 2016-February 2019

- Developed, implemented, managed, and conducted research studies in collaboration with senior research staff. Analyzed data and interpreted results using qualitative/quantitative methods and statistics.
- Contributed to research manuscripts and other dissemination efforts (e.g. final reports, PowerPoint presentations, blog posts, conference posters and panel discussions, etc.).
- Prepared research concepts and proposals following established policies and procedures.

Measurement, Learning & Evaluation Project (University of North Carolina-Chapel Hill)

Chapel Hill, NC

Research Assistant

August 2014-April 2016

- Provided technical backstopping—in English and French—for the evaluation component of the Urban Reproductive Health Initiative, a multi-country program that aims to improve the health of the urban poor.
- Assisted with data collection and analysis (using STATA software) efforts to evaluate the impact of family planning programs in Kenya, India, Nigeria, and Senegal.
- Used GIS methods (ArcGIS) to monitor in-field data collection activities.

Department of Maternal and Child Health (University of North Carolina-Chapel Hill)

Chapel Hill, NC

Graduate Research Assistant

January 2015-May 2015

- Designed curriculum for the Gillings School of Global Public Health fall 2015 gender-based violence (GBV) course.
- Conducted comprehensive review of existing literature on GBV prevention and intervention programs as well as appropriate indicators for measuring GBV outcomes.

Duke Global Health Institute (Duke University)

Durham, NC

Graduate Research Assistant

January 2015-May 2015

- Prepared lecture, reading, testing materials for “Fundamentals of Global Mental Health” undergraduate course; delivered two lectures over the course of the semester
- Evaluated student performance and maintained records on student performance over course of semester

Juzoor for Health and Social Development

Ramallah, Palestine

Consultant

May 2014-August 2014

- Developed a performance and monitoring plan (PMP) for a gender-based violence prevention program based in 17 refugee camps across the West Bank and Gaza Strip.
- Implemented monitoring and evaluation frameworks for USAID-funded, community-based initiatives, including the “Active Mothers, Active Daughters” fitness and wellbeing initiative.

- Conducted data analysis and wrote final report for study on nutrition practices among Palestinian students ages 6-17 in URNWA schools across the West Bank—study explored the relationship between knowledge and socio-economic status on students’ purchasing practices.

Souktel Inc.

Ramallah, Palestine

Project Manager, Community Mobile Projects

July 2012-July 2013

- Prepared draft pitch documents, budgets and product demos for clients, with a focus on USAID/State Department contractors and the US-based international NGO market segment.
- Worked with clients to understand organizational capacity to leverage mobile phone technology to deliver humanitarian and health services to women and youth; liaised between client and IT team during development and testing phase; carried out user-side quality assurance testing of new products; trained clients on technology use.
- Provided trainings and delivered lectures across the MENA region on best-use cases for mobile technology in women’s empowerment, health data collection, youth workforce development, and election monitoring:
 - UNESCO webinar lecture “Promoting Financial Literacy Among Somali Youth through Mobile Audio Instruction,” 02/22/13
 - ElecTech Conference lecture “Mobile Phones: The Key to Fighting Election Fraud,” 2013—Tunis, Tunisia

Hart Fellows Program (Duke Sanford School of Public Policy)

Battambang, Cambodia

Hart Fellow/Program Associate for Research

July 2011-April 2012

- Designed and implemented community-based research project to examine the interplay between vulnerable youth and the expansion of orphanages in Battambang Province.
- Collaborated with local and provincial stakeholders (based on research findings) to identify ways to build local organizations’ capacity to care for orphans and vulnerable children (OVC).
- Designed programs and wrote grant proposals.

Tomorrow’s Youth Organization

Nablus, Palestine

Community Development Intern

February 2011-May 2011

- Developed psychosocial educational programming to address the needs of the city’s disadvantaged population (specifically mothers and children aged seven to thirteen). Wrote curricula, implemented programming, and developed monitoring and evaluation strategies for TYO.
- Promoted and documented TYO’s Fostering Women Entrepreneurs project through blogging, photography, and social media; taught English to FWEN project participants.