



OFFICE OF
GLOBAL
EDUCATION

EXCHANGE PROGRAM: GETTING SETTLED



WE'RE HERE TO HELP!

You should feel welcome to visit us at Hovey House for assistance! We are happy to help with any questions or concerns during business hours.

-  Tel: +1 617-552-3827
-  Email: ogexchange@bc.edu
-  Site: <https://www.bc.edu/content/bc-web/sites/global-engagement/sites/office-of-global-education/exchange-students.html>

24-HOUR EMERGENCY CONTACT:
BC POLICE +1 (617)552-4444

**CONTACT: ELIZABETH RYBA, EXCHANGE PROGRAM
MANAGER, RYBAE@BC.EDU**

**OFFICE OF GLOBAL EDUCATION
HOVEY HOUSE
258 HAMMOND STREET
CHESTNUT HILL, MA 02467**

Q&A

Q: How do I connect to BC's internet?

A: "Eduroam" is the official network on BC's campus. Log in with your username@bc.edu (you must include the [@bc.edu!](mailto:username@bc.edu)) and your BC password (the same one you use to log in to your Agora Portal.) For assistance connecting, contact BC Technology at <https://www.bc.edu/bcweb/offices/its/support.html>.

Q: I am having difficulty accessing my email. Help!

A: Please contact BC Technology, using the information on the website above.

Q: When is my bill for housing, my meal plan, and other fees due?

A: Billing deadline for both semesters are listed on the website below. If you do not pay by the due date, you will be subject to a late fee.
https://www.bc.edu/bc-web/offices/student-services/billing-student-accounts/billing.html#tab-billing_deadlines

Q: How do I pay my bill?

A: You can see any charges on your account by going to "My Bill" on the Agora Portal. If you have a question about any of the charges, please contact Student Services at studentservices@bc.edu. More information about how to pay your bill can be found at the website below:
<https://www.bc.edu/bc-web/offices/student-services/billing-student-accounts/billing.html>

Q & A

Q: I have my own medical insurance, am I required to enroll in BC student health insurance?

A: Yes. BC student health insurance is mandatory for all international students. To see more information, as well as instructions on how to view your student health insurance card, please go to the following website: <https://www.bc.edu/bc-web/offices/student-services/billing-student-accounts/medical-insurance.html>

Q: Is the meal plan mandatory?

A: The meal plan is mandatory for students who are assigned certain dormitories on campus. If you are living off-campus and would like to enroll in the meal plan, you can do so. You can read more about the plan at the website below. There is also information for students who may suffer from dietary needs or restrictions. <https://www.bc.edu/content/bc-web/offices/auxiliary-services/sites/dining/meal-plans.html>



Q: Can I use the gym (the Margot Connell Recreation Center?)

A: Absolutely! The cost of membership is \$180 per semester. You can sign up at the Member Services desk inside the Connell Center. More details about membership and possible reimbursement through your health insurance can be found at the website below. <https://www.bc.edu/bc-web/offices/rec/memberships/membership-fees.html>

Q & A

Q: I have a disability that requires accommodation. Who should I contact?

A: Boston College has a dedicated Disability Services Office that will work with you to accommodate any medical or psychological needs. Please review the registration information on the website below. <https://www.bc.edu/bc-web/offices/student-affairs/sites/dean-of-students/disability-services.html>

Q: Does BC have a list of required vaccinations?

A: Yes. All incoming students must complete the mandatory health forms, available at the website below. If you are missing a required vaccination, you can arrange to receive it after your arrival at Boston College. Questions about the forms can be directed to uhs@bc.edu. <https://www.bc.edu/bc-web/offices/student-affairs/sites/university-health-services/forms.html>

Q: I want to join a club or a team! How do I get involved?

A: BC holds a Student Involvement Fair each semester, typically the first or second Friday of the academic calendar. Over 200 clubs will be recruiting new members, so be sure to attend! More information is available at the website below: <https://www.bc.edu/bc-web/offices/student-affairs/sites/student-involvement/programs-and-services/student-involvement-fair.html>

A comprehensive list of Student Organizations is available below: <https://www.bc.edu/bc-web/campus-life/student-organizations.html>



GET INVOLVED

Did you know the Office of Global Education has its own Instagram page? Follow us!
<https://www.instagram.com/bceaglesabroad>

EXCHANGE WEDNESDAYS

Sign up to do an Instagram takeover, and post your story to the OGE Instagram for a day! Reach out to Vaughn Thornton at thorntov@bc.edu for more details.



USEFUL LINKS & RESOURCES

- **CAMPUS SHUTTLE SCHEDULE**

Live off-campus and need to get to BC when it's raining? Need a ride to the grocery store or mall? Check out the campus shuttle schedule!

<https://www.bc.edu/bc-web/offices/auxiliary-services/sites/transportation-parking/shuttles.html>

- **MBTA**

Interested in using the local bus or train (called the "T" in Boston?) You can purchase discount passes at Student Services through August 9th, 2024:

<https://www.bc.edu/bc-web/offices/student-services/billing-student-accounts/mbta-passes-parking-permits.html>

- **U.S. BANK ACCOUNTS AND PHONE PLANS**

Many students have used Bank of America for their U.S. bank accounts in the past. Please note that you are not required to set one up, but if you choose to do so, you can see a list of Bank of America locations at the website below. Bring your Eagle ID with you!

<https://locators.bankofamerica.com/>

T-Mobile and AT&T are popular choices with our students for phone plans. You can see T-Mobile locations and AT&T locations at the websites below.

<https://www.t-mobile.com/stores/locator>

<https://www.att.com/stores/>

WHO DO I CONTACT?

Visa and immigration questions:
Office of International Students and Scholars (OISS)
bcis@bc.edu

Billing, health insurance, and registration information:
Office of Student Services
studentservices@bc.edu

Email and technology assistance:
BC Information Technology Services (ITS)
help.center@bc.edu

Vaccination and health-related questions:
University Health Services (UHS)
uhs@bc.edu

On-campus housing assistance:
Office of Residential Life
reslife@bc.edu

Off-campus housing assistance:
Office of Off-Campus Life:
offcampus@bc.edu

